



## **CERTIFICATION OF COMPLIANCE**

*Pursuant to Republic Act No. 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor.*


I, **RYAN A. MARTINEZ**, Filipino citizen, of legal age, Vice-President for Corporate Affairs of the **FOOD TERMINAL INCORPORATED (FTI)**, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following:

1. FTI has established its service standards known as its Citizen's Charter that enumerates the following:
  - a. Vision and mission of FTI;
  - b. Frontline services offered;
  - c. Step-by-step procedure in availing of frontline services;
  - d. Employee responsible for each step;
  - e. Time needed to complete the procedure;
  - f. Amount of fees;
  - g. Documents required; and
  - h. Procedure for filing complaints.
2. FTI's Citizen's Charter is posted as information billboards at the main office of FTI where it delivers its frontline services.
3. FTI's Citizen's Charter is positioned at the entrance of its main office at the 2<sup>nd</sup> Floor, FTI Administration Building, FTI Avenue, Western Bicutan, Taguig City, or at the most conspicuous place of said building.
4. FTI's Citizen's Charter is written in English and published as an information material.
5. FTI's Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. FTI undertakes to review its Citizen's Charter pursuant to Section 4 of Rule IV of the IRR, which states: *"The office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two (2) years."*

This Certification is issued to attest the truth of the foregoing based on available records and information that can be verified.

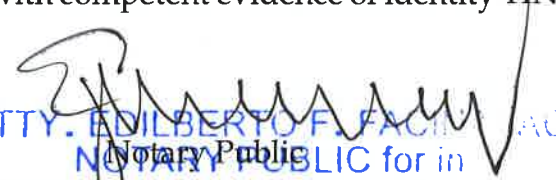
IN WITNESS WHEREOF, I have hereunto affix my signature this JUN 01 2015 day of \_\_\_\_\_ 2015 at Taguig City, Philippines

  
**RYAN A. MARTINEZ**  
Vice-President for Corporate Affairs

Noted by:  
  
**RENE R. FUENTES**  
President and CEO

**REPUBLIC OF THE PHILIPPINES)**  
**TAGUIG CITY) S.S**

**SUBSCRIBED AND SWORN TO BEFORE ME** on the date and at the place above stated by **RYAN A. MARTINEZ** with competent evidence of identity TIN 936-0967-966.

  
**ATTY. EDILBERTO F. FACIN, AO**  
**NOTARY PUBLIC** for in  
Taguig City, Pasig City, and San Juan  
Until December 31, 2015

Doc. No. 459  
Page No. 93  
Book No. XIV  
Series of 2015

**IBP OR. No. 976541 / 11-04-14 RIZAL**  
**PTR No. A-2358266 / 01-05-15 / Taguig**  
**MCLE Compliance No. IV-0022316**  
**IBP Roll No. 29548**

100 Bldg. Gen. Luna St., Tuktukan T. Taguig