



CERTIFICATION OF COMPLIANCE

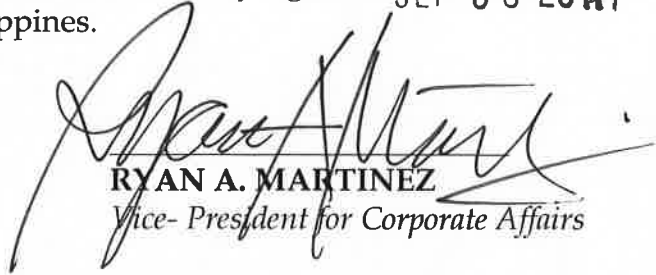
Pursuant to Republic Act No. 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor.

I, RYAN A. MARTINEZ, Filipino citizen, of legal age, Vice- President for Corporate Affairs of the FOOD TERMINAL INCORPORATED (FTI), being responsible and accountable in ensuring compliance with Section 6 of the Anti- Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following:

1. FTI has established its service standards known as its Citizen's Charter that enumerates the following:
 - a. Vision and mission of FTI;
 - b. Frontline services offered;
 - c. Step-by- step procedure in availing of frontline services;
 - d. Employee responsible for each step;
 - e. Time needed to complete the procedure;
 - f. Amount of fees;
 - g. Documents required; and
 - h. Procedure for filing of complaints.
2. FTI's Citizen's Charter is posted as information billboards at the main office of FTI where it delivers its frontline services.
3. FTI's Citizen's Charter is positioned at the entrance of its main office at the 2nd Floor, FTI Administration Building, FTI Avenue, Western Bicutan, Taguig City, or at the most conspicuous place of said building.
4. FTI's Citizen's Charter is written in English and published as an information material.
5. FTI's Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. FTI undertakes to review its Citizen's Charter pursuant to Section 4 of Rule IV of the IRR, which states: "The office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two (2) years."

This Certification is issued to attest the truth of the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto affix my signature this 08 day of SEP 2017 at Taguig City, Philippines.



RYAN A. MARTINEZ
Vice- President for Corporate Affairs

Noted by:

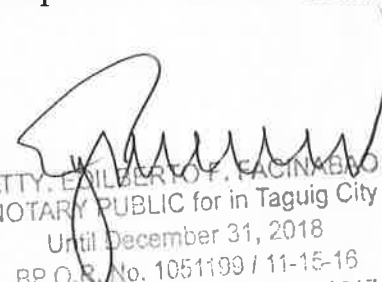


ARIEL P. BUENAVENTURA
President & CEO

REPUBLIC OF THE PHILIPPINES)
TAGUIG CITY) S.S

SUBSCRIBED AND SWORN TO BEFORE ME on the date and at the place above stated by **RYAN A. MARTINEZ** with competent evidence of identity TIN 936-0967-966.

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ATTY. EXILBERTO F. FACINABAO
NOTARY PUBLIC for in Taguig City
Until December 31, 2018
BP O.R. No. 1051199 / 11-15-16
PTR No. A - 32170361 / 01-03-2017
MCLE Compliance No. V - 0024438
IBP Roll No. 28548
LC / Bldg. Gen. Luna St., Tuktukan Taguig